

Andrew Evan Greger

andrew.greger@gmail.com

Career objective:

To obtain an experienced level position where I can utilize my knowledge and experience in the field of educational technology.

Education: **Bachelor of Arts in Telecommunications,
Information Studies and Media**
College of Communication Arts & Sciences
Michigan State University, East Lansing, MI

August 2003-May 2007

Master of Arts in Educational Technology
College of Education
Michigan State University, East Lansing, MI

January 2015-August 2017

Work Experience:

Michigan State University College of Nursing – East Lansing, MI
Academic Technology Coordinator

August 2012-Present

- Classroom technology integration
- Online course design
- Synchromodal classroom design
- Healthcare simulation technology coordination
- Design and implementation of faculty/staff technology workshops
- Presenter on Social Media Best Practices for Nursing Students
- Coordination of student technology support
- Investigate, troubleshoot and resolve concerns with technology systems
- 2014 Carol Barthel Spirit Award winner

Alta Equipment Company – Lansing, MI
IT Systems Administrator

September 2008-August 2012

- Serve as primary contact for day to day administration of IT systems
- Investigate, troubleshoot, research, and resolve questions and issues relating to IT systems
- Provide help desk support to 350+ employees for all hardware and software needs (Win Server, Unix, Win XP, Win 7, Office 2007, etc)
- Perform PC and Server backup, disaster recovery and security administration
- Administer phone system (VOIP)
- Create/update documentation of IT procedures
- Perform inventory management
- Provide account management of IT services such as phone, network, email, etc.
- Prepare various reports, spreadsheets and information for multiple services
- Administer industry specific diagnostic software (industrial/construction machinery)

Tecumseh Products Company – Eaton Rapids, MI

September 2003-September 2008

Network Administrator and Network Security Technician

- Provided help desk support to 300+ employees for all hardware and software needs
- Administered network configuration and security
- Performed Windows Server and workstation setup/administration (included virtualized servers)
- Administered Oracle System – set roles, responsibilities, passwords, etc.
- Played an integral part in two company ownership/name change conversions
- Created/updated documentation of IT procedures
- Provided account management of IT services such as phone, network, email, etc.

More at gregeran.wordpress.com

References available upon request